

# 2025 Client Conference Agenda



**SUNDAY APR 27**

**5:00 pm | Art Exhibition Wine Hour**

**6:00 pm | Dinner Reception**

**MONDAY APR 28**

**8:00 – 9:00 am | Networking Breakfast**

**9:00 – 9:45 am    General Session — Welcome**  
Hear about LIDP growth and new client benefits.

**9:45 – 10:00 am | Break**

**10:00 – 11:00 am    New Community Forum: LIDP InsightsHub**  
You asked for it! We will roll out LIDP's new online community forum.

**11:00 – 11:15 am | Break**

**11:15 am – 12:15 pm    The Making of Aura: Our future UI**  
Learn about our design process, new components, tools to improve testing, and security enhancements.

**12:15 – 1:15 pm | Lunch**

**1:15 – 2:30 pm    Client Exchange — Releases: The Good, the Bad, the Future**  
Come prepared to discuss how you take in and test releases within your organization. Let's collaborate to make releases easier.

**2:30 – 2:45 pm | Break**

**2:45 – 4:00 pm    Client Exchange — Conversions Best Practices**  
Come prepared to discuss conversion approaches within your organization. What are the best practices for conversion history and testing?

**4:00 – 4:15 pm | Break**

**4:15 – 5:00 pm    Introducing the Center of Excellence**  
LIDP is implementing a Center of Excellence to improve how we enhance our systems, tools, testing, and technology. Learn about the four pillars of success and how they will improve the client experience.

**6:00 pm | Dinner Under the Stars**

# TUESDAY APR 29

8:00 – 9:00 am | Networking Breakfast

9:00 – 10:00 am | General Session – Industry Speaker

10:00 – 10:15 am | Break

10:15 am – 11:00 pm | **AI Use for the Core System**

Learn how Sutherland Global tools are helping shape the future for core systems using AI.

**Making Payments Easy**

Learn how OneInc offers unified and integrated payments with the core system to streamline the customer experience and decrease costs.

BREAKOUT SESSIONS

11:15 – 11:30 pm | Break

11:30 – 12:30pm | **Innovation Roadmap: Titanium, Aura, HAMR**

Learn how LIDP is innovating our tools, technologies, implementing enhancements, and improving overall scalability, performance, and security.

12:30 – 1:30 pm | Lunch

1:30 – 2:30 pm | **Product Development: Reusing Product Rules and Designing New Ones**

Learn about best practices for product development and how the LIDP team is using reusable features to increase speed to market and launch new complex products.

2:30 – 2:45 pm | Break

2:45 – 4:00 pm | **RoundTable Discussions: The Future of Titanium**

Come ready with your wish list for future enhancements.

6:00 pm | Client Outing