



# 2024 Client Conference Tentative Agenda

## MONDAY, FEBRUARY 26

7:00 pm Happy Hour & Networking

## TUESDAY, FEBRUARY 27

|                     |   |                    |
|---------------------|---|--------------------|
| 8:00 - 9:00 am      | Breakfast   |                    |
| 9am - 9:45 am       | Welcome and LIDP Update   |                    |
| 9:30 - 10:15 am     | General Session - Industry Update   | Industry Analyst   |
| 10:15 - 10:30 am    | Break   |                    |
| 10:30 am - 12:00 pm | Titanium Technologies<br><i>Technologies Roadmap, Developer Environment, Debugging</i>  | LIDP               |
| 10:30 - 12:00 pm    | Illustrations<br><i>Performance Enhancements, Continued Improvements, Illustration Roadmap</i>  | LIDP               |
| 12:00 - 1:00 pm     | Lunch   |                    |
| 1:00 - 1:45 pm      | Claims<br><i>Complete Overview, WoodmenLife Update, Demo</i>  | LIDP               |
| 1:00 - 1:45 pm      | Sutherland Global Partnership & TPA<br><i>Digital Tools, Operations, Q&amp;A Resources</i>  | Sutherland & LIDP  |
| 1:45 - 2:00 pm      | Break   |                    |
| 2:00 - 3:30 pm      | Aura<br><i>Technologies, Roadmap, Features, Demo</i>  | LIDP               |
| 2:00 - 3:30 pm      | CITS Conversion Partnership<br><i>Partnership &amp; Experience, DataEvolver Tool</i>  | Rich Knutzen, CITS |
| 3:30 - 3:45 pm      | Break   |                    |
| 3:45 - 5:00 pm      | HAMR & Regression Testing<br><i>Groundhog Day Results, Use Cases, Demo</i>  | LIDP               |
| 3:45 - 5:00 pm      | Hiring Best Practices<br><i>What to Look For, What LIDP Looks For, Different Approaches of Evaluating Technical Skills, Training Best Practices, Resource Retention, Remote vs In-House</i> | LIDP               |
| 6:00 pm             | Reception and Dinner  |                    |



# 2024 Client Conference Tentative Agenda

## WEDNESDAY, FEBRUARY 28

|                     |  |                    |
|---------------------|--|--------------------|
| 8:00 - 9:00 am      | Breakfast  |                    |
| 9:00 - 10:30 am     | WoodmenLife ALFL Conversion  | WoodmenLife & LIDP |
| 10:15 - 10:30 am    | Break & Drawing: Win an E-Bike!  |                    |
| 10:30 am - 12:00 pm | Titanium Retrofit & Implementation<br><i>Best Practices: Implementation, Best approach for Retrofits, Testing</i>  | LIDP               |
| 10:30 am - 12:00 pm | LIDP Release Life Cycle<br><i>3.0.0 Release, 4.0.0 &amp; 5.0.0 Timing &amp; Anticipated Enhancements</i>           | LIDP               |
| 12:00 - 1:00 pm     | Lunch  |                    |
| 1:00 - 1:45 pm      | Conversion & Conversion Tool<br><i>ADMI to Titanium Conversion, Preparing the Data, Demo</i>                       | WoodmenLife & LIDP |
| 1:00 - 1:45 pm      | LIDP Enhancement Life Cycle<br><i>Client Environments, Developer Coding/Testing, QA Testing, HAMR, Main Branch</i> | LIDP               |
| 1:45 - 2:00 pm      | Break  |                    |
| 2:00 - 3:30 pm      | User Workshop  | LIDP               |
| 2:00 - 3:30 pm      | Management Workshop  | LIDP               |
| 3:30 - 3:45 pm      | Wrap up  |                    |